

TENDER NOTICE

No. EA/02-06-2024

For Supply of Servers

1. Bids are invited from registered Companies for Supply of Servers. The Hard Bid Documents are also available in Etisalat head office and can be obtained from procurement department as well can download it from Etisalat Afghanistan website (www.etisalat.af, [Tenders](#)).

2. All bidders are requested send their proposal via email to kshinwari@etisalat.af by **29th February - 2024**.

3. Bid received after the above deadline shall not be accepted.

Note: If you submit your commercial part of proposal by email, please provide it in password protected document/format. We will request the password once here the concerned committee started the bid's commercial evaluation.

4. Bidders should be registered with Etisalat Afghanistan in Vendor Registration List. If any interested bidder is not registered, first they should register their company before tender deadline and submission of bid.

5. The bidders should have similar experience in this project.

6. Etisalat Afghanistan reserves the right to accept or reject any or all bids and to annul the bidding process at any time, without thereby incurring any liability to the affected bidder(s) or any obligations to inform the affected bidder(s) of the grounds for Etisalat Afghanistan action.

7. All correspondence on the subject may address to Shoaib Nabizada, Sr. Analyst Procurement & Contracts, Etisalat Afghanistan. Email kshinwari@etisalat.af and Phone No.+93781 204948

Ihsanullah Zirak

Director Procurement & Supply Chain

Ihsan Plaza, Shar-e-Naw, Kabul, Etisalat

Afghanistan

E-mail: ihsanullah@etisalat.af

Request for Proposal (RFP)

For

Supply of Servers

1. DEFINITIONS:

In this document, the following terms and meanings shall be interpreted as indicated:

1.1 Terms.

"Acceptance Test(s)" means the test(s) specified in the Technical Specifications to be carried out to ascertain whether the Goods, Equipment, System, Material, Items or a specified part thereof is able to attain the Performance Level specified in the Technical Specifications in accordance with the provisions of the Contract.

"Acceptance Test Procedures" means test procedures specified in the technical specifications and/or by the supplier and approved by EA as it is or with modifications.

"Approved" or "approval" means approved in writing.

"BoQ" stands for Bill of Quantities of each job/work as mentioned in this contract and its annexes according to which the contractor shall supply equipment & services and subject to change by agreement of both parties.

"Bidding" means a formal procurement procedure under which sealed bids are invited, received, opened, examined and evaluated for the purpose of awarding a contract.

"Bid/Tender Document" means the Bid/Tender documents issued by EA for invitation of Bids/Offer along with subsequent amendments and clarifications.

"CIF" means "Cost Insurance Freight" as specified in INCOTERM 2010.

"Competent Authority" means the staff or functionary authorized by EA to deal finally with the matter in issue.

"Completion Date" means the date by which the Contractor is required to complete the Contract.

"Country of Origin" means the countries and territories eligible under the rules elaborated in the "Instruction to Bidders".

"Contract" means the Contract between Etisalat Afghanistan (EA) and the Contractor and comprising documents.

"Contractor" means the individual or firm(s) ultimately responsible for supplying all the Goods/Equipment/Systems/Material/Items on time and to cost under this contract to EA.

"Contractor's Representative" means the person nominated by the contractor and named

as such in the contract and approved by EA in the manner provided in the contract.

“Contract Documents” means the documents listed in Article (Contract Documents) of the Form of Contract (including any amendments thereto) or in any other article in this contract.

“Contract Price” means the price payable to the Contractor under the Contract for the full and proper performance of its contractual obligations.

“Day” means calendar day of the Gregorian calendar.

“Delivery charges” means local transportation, handling, insurance and other charges incidental to the delivery of Goods to their final destination.

“D.D.P” means Delivered Duty Paid as defined in the Incoterms 2010 including the unloading responsibility of bidder/seller.

“Effective Date” means the date the Contract shall take effect as mentioned in the Contract.

“Etisalat Afghanistan (EA)” means the company registered under the Laws of Islamic republic of Afghanistan and having office at Ihsan Plaza Charahi Shaheed Kabul in person or any person dully authorised by it for the specific purpose for the specific task within the Contract and notified to contractor in writing.

“Final Acceptance Certificate” means the certificate issued by EA after successful completion of warranty and removal of defects as intimated by EA.

“Force Majeure” means Acts of God, Government restrictions, financial hardships, war and hostilities, invasion, act of foreign enemies, rebellion, revolution, riot, industrial disputes, commotion, natural disasters and other similar risks that are outside of Contractor's and EA's control.

“Goods Receipt Certificate” means certificate issued by the consignee certifying receipt of Goods in good order and condition.

“Liquidated Damages” mean the monetary damages imposed upon the contractor and the money payable to EA by the contractor on account of late delivery of the whole or part of the Goods.

“L.o.A” means Letter of Award issued by EA to successful bidder with regard to the award of tender.

“Month” means calendar month of the Gregorian calendar.

“Offer” means the quotation/bid and all subsequent clarifications submitted by the Bidder and accepted by EA in response to and in relation with the Bid Documents.

“Origin” means the place where the Goods are mined, grown or produced from which the ancillary services are supplied. Goods are produced when, through manufacturing, processing or substantial and major assembling of components, a commercially recognized product results that is substantially different in basic characteristics or in purpose or utility from its components.

“EA's Representative” shall mean the representative to be appointed by EA to act for and on behalf of EA with respect to this Contract.

“Specifications” means the specifications, provided in the Contract and its annexure and in EA Tender Specifications and where the Contract is silent and in cases of conflicting specifications appearing in the documents, based on the latest version of ITU-T recommendations.

“Supplier/Vendor” (used interchangeably) means the individual or firm ultimately responsible for supplying all the Goods on time and to cost under this Contract acting individually alone or as a “prime contractor” for a consortium.

“Supplier's Representative” means the person nominated by the Contractor and named as such in the Contract and approved by EA in the manner provided in the Contract.

“Warranty Period” shall mean the period of 12 months or any extended period starting from the acceptance of the delivered Goods in good order and conditions at consignee's certified by EA authorized representative (s).

2. INTRODUCTION TO WORK:

2.1 Bids are invited for supply of Servers in accordance with Etisalat specifications/SOW as per Annexure.

3. Bill of Quantity (BoQ)

As per Annexure A

4. Validity of Offers:

The Tenders must be valid for a minimum of 90 days from the Tender closing date, or as may be specified by Purchaser in the Tender documents.

5. Price:

5.1 International Bidders can quote CIP Kabul and Local Bidders shall quote DDP Kabul prices accordingly.

5.2 DDP Prices shall be inclusive of Custom Duties and all Taxes as applicable in Afghanistan as per Islamic Republic of Afghanistan Tax Laws.

5.3 CIP prices shall be quoted in USD and DDP in Afghani currency only.

6. Payment Terms:

6.1 90% Payment on delivery and acceptance of Goods and verified by authorized Etisalat representative.

6.2 10% Payment after completion of one-year warranty period.

6.3 Payment shall be made by bank transfer after receipt of original Hardcopy of invoice.

6.4 Advance payment will be not made to contractor.

6.5 EA shall make prompt payment, within thirty days of submission of an invoice/claim by the contractor subject to availability of pre requisite documents specified under the contract and adjustment of penalty (if any) on account of late delivery and/or defective Goods replacement after confirmation from Project Director.

6.6 Payments are subject to deduction of income tax at prevalent rate from the relevant invoices of the contractor and paid to the Tax Authorities, except those especially exempted by the authorities. EA will issue certificate of deductions to the contractor to enable him to settle tax returns with the concerned authorities.

6.7 "Etisalat Afghanistan has full right to issue the PO/Contract payments via mHawala (mobile financial services) system to your mHawala account".

7. Penalty:

7.1 If the contractor fails to complete the said job on or before the Completion Date, the Contractor shall pay to the Purchaser as and by way of Penalty resulting from the delay, the aggregate sum of one percent (1%) of Total Contract price of the delayed services for each week and pro-rata for parts of week, for delay beyond the specified date, subject to a maximum of ten percent (10%) of the Total Contract Price of the service(s). In the event that delay is only in respect of small items which do not affect the effective utilization of the system, penalty shall be chargeable only on the value of such delayed items.

7.2 Any penalty chargeable to the Contractor shall be deducted from the invoice amounts submitted by the Contractor for payment, without prejudice to the Purchaser's rights

8. Construction of Contract:

The Contract shall be deemed to have been concluded in the Islamic Republic of Afghanistan and shall be governed by and construed in accordance with Islamic Republic Afghanistan Law.

9. Termination of the Contract:

9.1 If during the course of the Contract, the Contractor shall be in breach of the Contract and the Purchaser shall so inform the Contractor by notice in writing, and should the breach continue for more than seven days (or such longer period as may be specified by the Purchaser) after such notice then the Purchaser may immediately terminate the Contract by notice in writing to the Contractor.

9.2 Upon termination of the Contract the Purchaser may at his option continue work either by himself or by sub-contracting to a third party. The Contractor shall if so required by the Purchaser within 14 days of the date of termination assign to the Purchaser without payment the benefit to any agreement for services and/or the execution of any work for the purposes of this Contract. In the event of the services/jobs being completed and ready for utilization by the Purchaser or a third party and the total cost incurred by the Purchaser in so completing the required

services/jobs being greater than which would have been incurred had the Contract not been terminated then the Contractor shall pay such excess to the Purchaser.

9.3 The Contractor shall not have the right to terminate or abandon the Contract except for reasons of force majeure.

10. Local Taxes, Dues and Levies:

10.1 The Contractor shall be responsible for all government related taxes, dues and levies, including personal income tax, which may be payable in the Afghanistan or elsewhere.

10.2 Withholding tax (if applicable) shall be deducted on local portion only as per prevailing rates as notified Islamic republic of Afghanistan. The amount of withholding Tax(s) is 2% of all project cost for local/registered companies who have Afghanistan Government Official Work License and 7% for International/nonregistered companies.

10.3 The contractor will fully inform itself of all Islamic Republic of Afghanistan Tax Regulation and will pay all taxes; duties, tariffs and impositions lawfully assessed against the contractor for execution and performance of the contract.

Scope of Work and Specifications:

1. Delivery, Installation and Commissioning of Hardware /Software

- installation and setup of the mentioned BOQ is required as a service.
 - The selected bidder should consider the requested HW for Oracle Linux Virtualization and its end-to-end Implementation and configuration in PR and DR site.
 - The selected bidder should consider item#3 (2x Servers) for expansion of current EA VMware Virtualization environment with end-to-end installation configuration.
 - The selected bidder shall supply Hardware/Software components as mentioned.
 - The selected Bidder will promptly install the delivered goods at the designated installation site. The selected Bidder is responsible for installation and configuration of systems at site including unpacking of cartons/ boxes, assembling, wiring, cabling between hardware units/Software, connecting to power supplies and connectivity to the EA's IP/DCN network. The selected Bidder shall test all Hardware and accomplish all adjustments necessary for successful and continuous operation of the Hardware/Software at all installation sites.
 - The selected Bidder may commence installation of the equipment only after Etisalat has performed a successful Post Delivery Inspection of the equipment, after it has arrived at the designated site. The selected Bidder or its representative may test/inspect the Hardware. During the Post Delivery Inspection, the selected Bidder should provide necessary support/tools to facilitate Post Delivery Inspection. Hardware may be rejected by Etisalat during this inspection, which must be promptly replaced by the Bidder, to complete the inspection and meet the schedule.
 - Any Hardware proposed should have 3 years standard warranty and to support 7 years extended life of support and should not be announced as EoS.
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- Etisalat shall review the detailed acceptance test plan.
- The final acceptance shall cover after successful testing by Etisalat or its third-party monitoring agency; a Final Acceptance Test Certificate (FAT) shall be issued by Etisalat to the Vendor
 - Component wise Acceptance
 - Overall Solution Acceptance

NOTE: All interested vendors can get more technical details and clarity through questionnaire upon email request to procurement for proper solution design.

2. Training and Knowledge Transfer

- It is required that at least six individuals get formal Oracle training on the administration, implementation, and configuration of Oracle virtualization environments.
- Comprehensive onsite training during the implementation phase shall be the key to successful Operations and Maintenance; hence the selected Bidder is required to undertake robust training for representatives from Etisalat.
- The training documents, including Operating Manuals, Standard Operating Procedures (SOP), troubleshooting tips, for the proposed solution shall be prepared and shared by selected Bidder with Etisalat. The selected Bidder is free to propose the training plan.
- The deliverables for FAT would include, but not limit to, the following:
 - o FAT document (including Plan, procedures, and report)
 - o Standard Operating Procedures (SOP)
 - o Exit Management Plan
 - o Performance Monitoring
 - o Database Administration/ cluster Management

- o Testing – PR/DR and Near DR Site activation
- o Documentation of contingency plans
- o Definition of triggers for activating contingency plans

3. General Terms, System & Security Audit

- During warranty and support period, the vendor needs to comply with security and system audit observation and remove the audit observation without any additional cost to Etisalat.
- Solution implementers must ensure the security patches applied before placing them in the production environment.
- Hardware firmware and software should be patched to the latest stable version released by OEM.
- The solution implementer should implement SSL certificates for IDRAC, Management portal and administration portal, SSL certificate will be provided by EA office.
- Solution implementer must ensure availability of critical spare parts locally in Afghanistan within the duration of Warranty Period
- The HW must be supplied with Dual Power Supplies, especially the SWs must be supplied with dual power sources.
- Solution implementer is responsible for the installation, configuration and integration of the systems end to end.
- Solution implementer is responsible for the supply and management of the spare parts of the systems.
- Solution implementer shall provide 24/7 support to EA based on the agreed SLA.

6. Milestones and Key deliverables:

- The Bidder would provide timelines with milestones and key deliverables. Etisalat requires the Bidder to submit a detailed project plan with an estimated Schedule of Events for implementation.

Annexure -A

Bill of Quantity (BoQ):

1. Workload KBL1&KBL2:

Physical and Virtualized Setup.

S#	Hardware Specification	Unit	PR	DR	Remark
1	2*Intel Xeon Gold 6330N 2.2G, 28C/56T, 11.2GT/s, 42M Cache /16*64GB RDIMM/ 2*600GB Hard Drive SAS ISE 12Gbps 10k 512n 2.5in Hot-Plug/ BOSS-S2 controller card + with 2 M.2 240GB (RAID 1) /Dual, Hot-Plug, Power Supply Redundant (1+1) 1xQP 10GbE SFP+ Adapter/1xDP 10GbE SFP + adapter & Quad Port 1GbE BASE-T Adapter 2xDP 16Gb HBA /3years warranty service	Server for Oracle Linux Virtualization	4	4	
2	LAN Switch for item#1	L3 Switch 24*10G	2	2	
3	2*Intel Xeon Gold 6330N 2.2G, 28C/56T, 11.2GT/s, 42M Cache/ 16x 32GB RDIMM/ 2x 600GB 15K RPM SAS 12Gbps / RAID 0,1,5, 2GB Cache/ BOSS-S2 controller card + with 2 M.2 240GB (RAID 1) /Dual, Hot-Plug, Power Supply Redundant (1+1) /4xPCI/2xDP 10GbE + 1QP 1GE / 2xDP 16G HBA/ 3years warranty service	Server for VMware Virtualization	2		
4	Oracle Linux Enterprise Edition (OS) with 3 Years Premier Support	Oracle Linux	6	4	
5	VMware vSphere Enterprise Edition (3 Year Professional Support)	VMware vSphere	4		

6	Critical Spare parts item#1 Servers	Critical Spare Parts			
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